

Jacob Pang

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EMPLOYMENT

Dartwin Shipping & Enterprises, Singapore
Shipping Broker

May 2003 – Present

- Close deals between ship owners and ship charterers
- Mediate and solve problems between ship owners and ship charterers
- Involved in all aspects of ship brokerage duties from Time Chartering, Ship Agency to Consultation
- Designed and implemented new work process for ship brokerage procedures
- Deployed and implemented IT backend to support company's operation

Onbiz link Pte Ltd, Singapore
Manager /System Administrator

Apr 2002 – Apr 2003

- Implemented and Launch an Massive Multiplayer Online Game in 3 months
- Involved with generating sales, business processes and growth of the product
- Launch the product within 3 months and achieved a total membership of 40,000 with 1,000 clients daily online and 500 users on the forums.
- Designed and implemented a 20 server network for massive online gaming community at <http://www.oz.com.sg>
- Developed the backend system for company's operation

Singapore Armed Forces, Singapore (Conscription)
System Administrator and Software Support

Oct 1999 – Apr 2002

- Supported In-house Customer Management System and Employer Management System
- All employers/customer salaries, benefits, records managed via above systems.
- Administered and Supported local office with over 400 people
- Took a leadership role in consulting the Formation in all matters pertaining to IT
- Planned and deployed systematic training for all users in IT applications
- Deployed out-field system supporting army exercise operations involving 2,000 people

EDUCATION

Western Michigan University, Kalamazoo, MI
BA Marketing, May 2001

LANGUAGE SKILLS

Spoken: English, Mandarin, Cantonese, Hakka, Hokkein
Written: English, Chinese

COMPUTER SKILLS

Operating Systems: Windows 98/2000/XP , Unix, Freebsd, Linux
Software: MySQL, Apache, IIS, Photoshop,

HONORS / AWARDS

- Letter of Commendation by Singapore Armed Forces for Outstanding Services Rendered
- Letter of Appreciation by Singapore Armed Forces for Outstanding Services Rendered in Exercise Gambit
- Certificate of Appreciation for being a member of Tribes 2 Launch Committee in Singapore

VOLUNTEER

- Webmaster of Saint Joseph's Institution Alumni Website (<http://www.sjioba.org>) , Present
- Head of Singapore's oldest gaming portal (<http://www.htgk.org>) , 1999- Present
- Gaming Events Organizer/ Promoter/System Admin, (<http://www.pagn.net>) Pacific Internet, Singapore, 1999 – Present

OTHER ACHIEVEMENTS

- Ran a part-time toy trading business that grew from \$0 to \$20,000 with monthly revenues of \$10,000
- Member of Organizing/Working Committee of World Cyber Game Challenge (WCGC) Singapore Qualifiers for year 2000 and 2001. Both competitions were on a national level and attracted over 2,000 players and 50,000 spectators respectively
- Setup and deployed a live web broadcast of the various events reaching audience of 100,000 including WCGC Singapore 2000/2001 and Pacific Internet Road show 2002

MISC

- Able to work in European Union, Singapore, Hong Kong without visa requirements

REFERENCES AVAILABLE UPON REQUEST